Patient Consent for Email and Text Message Communication

The practice wishes to expand its methods of communicating with patients to include the use of email and text messaging.

Patient Privacy is important to us and we would like to communicate with you regarding any activities that may be of interest, which means that we need your consent.

What information will you send me?

Information via email and SMS may include: appointment reminders, health invites, health promotion, patient reference group agendas and minutes, practice updates, developments and newsletters.

Emails and text messages are generated using a secure facility, but because they are transmitted over a public network they may not be secure. Email and text communication will never be used for urgent communications. Your contact details will be used solely in relation to healthcare services offered by the practice, and you can choose to opt out of the services at any time by contacting the Pall Mall Surgery.

If you would like us to communicate with you via SMS and/or Email

please complete this form and hand it in at the practice reception

|  |  |
| --- | --- |
| Full Name | |
| Date of Birth | |
| Mobile | Consent to use? Y N |
| Email | Consent to use? Y N |
| Signature | |
| Date | |